



Department of Medicaid

Mike DeWine, Governor
Jon Husted, Lt. Governor

Maureen M. Corcoran, Director

OHIO DEPARTMENT OF MEDICAID
OHIO MEDICAID CONSUMER HOTLINE
505 SOUTH HIGH STREET
COLUMBUS OH 43215

If you need assistance with this letter, contact us.
Ohio Medicaid Consumer Hotline: (800) 324-8680
Monday - Friday: 7 AM to 8 PM and
Saturday: 8 AM to 5 PM
www.ohiomh.com

<mail_name>
<mail_address_1>
<mail_address_2>
<mail_city>, <mail_state> <mail_zip>-<mail_zip4>

<dte_mailed>

<recip_case_num>

<ATTN: Authorized Representative for> <first_name_recip> <last_name_recip>

MEDICAID MANAGED CARE DISENROLLMENT NOTICE

Important information about your Medicaid benefits

You are no longer enrolled with your Medicaid Managed Care plan.

Your managed care coverage is changing.

<first_name_recip>, this notice is to inform you that you are no longer enrolled with <AssignedManagedCarePlan>. However, you still have Medicaid coverage.

Traditional Medicaid will provide your Medicaid benefits. You will soon receive a paper medical card in the mail to present to your health care providers.

Who should I call if I have questions?

- If you have questions about your disenrollment from your managed care plan, call the Ohio Medicaid Consumer Hotline at 1-800-324-8680. Choice counselors are available Monday through Friday 7:00 a.m. to 8:00 p.m. and Saturdays 8:00 a.m. to 5:00 p.m. They can help explain why you are no longer enrolled in your managed care plan and your current Medicaid coverage and answer questions you may have about your providers.
- If you have also Medicare and have questions about this coverage call 1-800-Medicare (800-633-4227) 24 hours a day, seven days a week. TTY users should call 1-877-486-2048. They can explain your options of enrolling in a Medicare plan, Medicare open enrollment, and assist you with the “Extra Help” Medicare program to help with prescription drug costs.

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