



# **Next Generation of Ohio Medicaid's Managed Care Organizations**

## Health Plan Comparison



# Next Generation of Ohio Medicaid's Managed Care Organizations



Department of  
Medicaid

## Health Plan Comparison

### Purpose

The purpose of the Next Generation of Ohio Medicaid's Managed Care Organizations Health Plan Comparison is to help you select the health plan best suited to your needs. The Health Plan Comparison provides insights into the benefits all plans must offer. It also lists value-added services unique to each. As you consider your choice in managed care plans, take advantage of this guide and other resources available to you through the Ohio Medicaid Consumer Hotline.

The benefits detailed in this document are subject to change throughout the year. We encourage you to check with the Next Generation of Ohio Medicaid's Managed Care Organizations to locate the most recent information. You can find additional information in the appendix.

### How can you choose a health plan?



Visit the Ohio Medicaid Consumer Hotline Portal at <https://members.ohiomh.com> where you can login and make a plan selection.



Call the Ohio Medicaid Consumer Hotline at (800) 324-8680. Representatives are available 7 a.m. to 8 p.m. Monday through Friday and 8 a.m. to 5 p.m. on Saturday. They can provide interpreters and answer your questions about how to select a managed care plan.

### Definitions

**Value-Added Services:** Services provided by the Next Generation managed care organizations that are in addition to the required health services that all plans must offer. These services are not available in the Medicaid Fee-For-Service program.

**Health and Wellness Program:** Programs targeted at care for specific populations (babies, children, etc.) or for management of a chronic illness (asthma, diabetes, etc.).

**Incentives to Strengthen Health & Well-Being:** A reward for participation in and completion of specific services or activities specified by the Next Generation managed care organization.

**Application or Online Services:** Ability to engage with the Next Generation managed care organization in ways other than telephonically, such as: online member portal to view claims, enroll in incentives, print ID card, etc.

**Nurse Advice Line:** 24/7 advice line staffed with experienced staff of registered nurses who can assist members with triage care (deciding whether self-care, doctor care, or emergency care is appropriate), understanding a medical condition or recent diagnosis, preparing questions for an upcoming medical appointment, learning more about medications, and more.










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### Health Benefits All Plans Must Offer

						
<ul style="list-style-type: none"> <li>• Inpatient hospital services</li> <li>• Outpatient hospital services (including those provided by rural health clinics &amp; federally qualified health centers)</li> <li>• Physician services</li> <li>• Laboratory and x-ray services</li> <li>• Screening, diagnosis, and treatment services for children under 21 years old, under Healthchek, Ohio's Early and Periodic Screening, Diagnosis and Treatment (EPSDT) Program</li> <li>• Immunizations</li> <li>• Contraceptive services and counseling</li> <li>• Home health and private duty nursing services</li> <li>• Podiatry services</li> <li>• Chiropractic services</li> <li>• Blood glucometers and blood glucose test strips</li> <li>• Behavioral health services, including treatment for mental health and substance use disorders (see appendix for more information)</li> <li>• Physical, occupational, developmental, and speech therapy services</li> <li>• Nurse-midwife, certified family nurse practitioner, and certified pediatric nurse practitioner services</li> <li>• Durable medical equipment and medical supplies</li> <li>• Nursing facility services</li> <li>• Respite services for eligible children receiving Supplemental Security Income (SSI)</li> <li>• Hospice care</li> <li>• Telehealth</li> <li>• Coverage for mom and baby for 12 months following delivery</li> </ul>						
<ul style="list-style-type: none"> <li>• Prescription drugs (see appendix for more information)</li> </ul>						



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### Value-Added Services

These services are provided in addition to the dental services described on page 3

Dental Services						
<ul style="list-style-type: none"> <li>No co-pays for dental services</li> <li>For members 21 and older - One additional dental cleaning and exam per calendar year (some restrictions and limitations apply)</li> <li>For pregnant members – one additional dental cleaning per calendar year</li> </ul>	<ul style="list-style-type: none"> <li>No co-pays for dental services</li> <li>For members 21 and older - One additional dental cleaning per calendar year</li> </ul>	<ul style="list-style-type: none"> <li>No co-pays for dental services</li> <li>One additional dental cleaning and exam per calendar year</li> </ul>	<ul style="list-style-type: none"> <li>No co-pays for dental services</li> <li>One additional dental cleaning and exam per calendar year</li> </ul>	<ul style="list-style-type: none"> <li>No co-pays for dental services</li> <li>For members 21 and older - One additional dental cleaning per calendar year</li> </ul>	<ul style="list-style-type: none"> <li>No co-pays for dental services</li> <li>Interactive dental mobile app to guide members on oral health and wellness</li> <li>For members 21 years and older - One additional dental cleaning per calendar year</li> <li>For pregnant members - Two additional cleanings per calendar year (up to three per calendar year during pregnancy)</li> <li>For children needing surgical dental procedures – Mobile anesthesiology services available</li> <li>Members with periodontal disease who have obtained scaling and root planning – May receive up to two periodontal maintenance services once per 12 months up to 24 months</li> </ul>	<ul style="list-style-type: none"> <li>No co-pays for dental services</li> <li>For members 21 and older – one additional exam per calendar year</li> </ul>



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### Value-Added Services

These services are provided in addition to the vision services described on page 3

Vision Care						
<ul style="list-style-type: none"> <li>For members 21 to 50 diagnosed with diabetes - One additional eye exam per calendar year</li> </ul>	<ul style="list-style-type: none"> <li>No value-added benefit available</li> </ul>	<ul style="list-style-type: none"> <li>For members up to 21 and 60 and older - New eyeglasses or \$50 allowance toward contact lenses every calendar year (both eyeglasses and contact lenses cannot be obtained in the same calendar year)</li> <li>For members 21 to 59 – New eyeglasses or \$50 allowance toward contact lenses every two calendar years (both eyeglasses and contact lenses cannot be obtained in the same two calendar years)</li> </ul>	<ul style="list-style-type: none"> <li>For members up to 21 - \$100 allowance toward the purchase and fitting of contact lenses per calendar year</li> <li>For members 21 to 59 - \$100 allowance toward the purchase and fitting of contact lenses per two calendar years</li> <li>For members with diabetic diagnosis – Special screenings</li> </ul>	<ul style="list-style-type: none"> <li>No co-pays for vision services</li> <li>Up to \$200 allowance for one pair of eyeglasses (frames and lenses) or contact lenses per calendar year</li> <li>For member 21 and older diagnosed with Diabetes - \$25 for members with diabetes who complete a retinal eye exam once per year</li> </ul>	<ul style="list-style-type: none"> <li>No co-pays for vision services</li> <li>Members can waive the standard eyeglass frame selection and opt for any eyeglass frame, using the “Ten plus Ten” frame benefit- The member receives a courtesy 10% discount on the retail price and a \$10 frame allowance</li> <li>For members 18 and under - Up to \$150 allowance toward contact lenses per calendar year</li> <li>For members 21 and older - One eye exam and replacement frames and lenses every 12 months</li> </ul>	<ul style="list-style-type: none"> <li>No co-pays for vision services</li> <li>\$150 allowance toward the purchase and fitting of contact lenses per calendar year</li> <li>One eye exam every 12 months</li> <li>\$25 benefit allowance towards eye glass frames &amp; lenses once every 12 months (you may choose contact lenses instead of glasses)</li> </ul>



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## Health Plan Comparison

### Value-Added Services

These services are provided in addition to the transportation services described on page 3

#### Transportation








						
<ul style="list-style-type: none"> <li>• Up to 30 round trip or 60 one-way trips qualifying non-medical trips, such as CDJFS redeterminations and WIC appointments, less than 30 miles away from a member’s home per calendar year</li> <li>• Unlimited additional trips for chemotherapy, radiation, dialysis, or prenatal and postpartum appointments</li> <li>• Unlimited trips for medical services for members who utilize a wheelchair</li> <li>• Bus passes available for members who prefer mass transit</li> </ul>	<ul style="list-style-type: none"> <li>• Up to 30 round trip or 60 one-way trips to provider appointments less than 30 miles from a member’s home or to community resources and services including essential shopping, nutrition classes, lead screening/testing, plan request, pregnancy classes, and WIC appointments</li> <li>• Eligible members can receive:               <ul style="list-style-type: none"> <li>○ \$100 Uber gift card to help with transportation needs</li> <li>○ \$100 gas card for members with their own cars</li> <li>○ Up to \$300 in car repairs for members with their own cars</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Up to 30 round trip or 60 one-way trips to non-medical related appointments less than 30 miles away from a member’s home, including CDJFS redeterminations, WIC appointments, respite, nutrition classes, housing, and more</li> <li>• Up to 5 round trip or 10 one-way trips for food-related travel such as a trip to grocery store or farmer’s market</li> <li>• Unlimited trips for members who utilize a wheelchair</li> </ul>	<ul style="list-style-type: none"> <li>• Up to 15 round trip or 30 one-way trips that are less than 30 miles from the member’s home for qualifying non-medical trips, such as CDJFS redeterminations and WIC appointments</li> <li>• Additional trips available for critical care including dialysis, chemo/radiation, wound care, pregnancy, and substance use disorder</li> <li>• Up to 5 round trips or 10 one-way trips for food resources</li> <li>• Sick visit trips available same day</li> <li>• Mileage reimbursement is offered to all members for appointments</li> <li>• Bus passes are available to get to appointments and</li> <li>• Lyft is available when another transportation provider is unable to fulfil a transportation request</li> <li>• Unlimited transportation for hospital discharge, wheelchair van, parents to visit their child in the Neonatal Intensive Care Unit (NICU), chronic conditions, and more</li> </ul>	<ul style="list-style-type: none"> <li>• Up to 15 round trip or 30 one-way trips that are less than 30 miles from the member’s home               <ul style="list-style-type: none"> <li>○ Includes trips to doctor/dental/vision appointments, grocery store, food banks, WIC/SNAP appointments, CDJFS appointments, job interviews, GED classes, and maternity childbirth classes</li> </ul> </li> <li>• Unlimited transportation for chronic conditions needing in-person treatment such as dialysis, radiation, or chemotherapy</li> <li>• Additional transportation may be available for members enrolled in Humana Care Management programs:               <ul style="list-style-type: none"> <li>○ Behavioral health/substance use disorder (Must be actively engaged in outpatient and residential behavioral health services or intensive outpatient treatment)</li> <li>○ Transportation for parents to visit their child in the Neonatal Intensive Care Unit (NICU) and parents to visit their child in a residential or inpatient behavioral health facility</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Up to 15 round trips or 30 one-way provider trips less than 30 miles from the member’s home. Benefits also include non-medical trips to the grocery store, food bank, CDJFS redeterminations, and WIC appointments</li> <li>• Unlimited trips for pregnant women, children under one year old, behavioral health and substance use disorder treatment appointments, and members who utilize a wheelchair</li> <li>• Members can choose services through Uber or Lyft</li> <li>• Mileage reimbursement to cover any approved trip</li> <li>• Free bus passes</li> <li>• Transportation management app for scheduling, reminders, rise requests, trip status alerts, and more</li> <li>• Unlimited trips allowed for dialysis, radiation treatment, chemotherapy, and transportation from hospital to home (These trips do not count toward the annual trip maximum)</li> </ul>	<ul style="list-style-type: none"> <li>• Up to 15 round trip or 30 one-way trips to and from your PCP, WIC, pharmacy, or other participating healthcare or behavioral health care providers, and CDJFS redeterminations</li> <li>• Unlimited trips for pregnancy, prenatal, postpartum, WIC appointments, Neonatal Intensive Care Unit (NICU) and well visits for children younger than age 1</li> <li>• Mileage reimbursement is available for transportation to provider visits</li> <li>• Transportation for food resources – To a food bank, food pantry and grocery store for curb side pick-up (this counts toward the trip maximum of 15 round trip or 30 one-way trips)</li> <li>• Additional trips allowed for critical care trip types including dialysis, chemo/radiation, wound care, pregnancy, substance abuse. (This does not count toward the trip maximum of 15 round trips or 30 one way)</li> </ul>



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## Health Plan Comparison

### Transportation

						
				<ul style="list-style-type: none"> <li>Postpartum: Limited to 12 weeks per pregnancy, for trips less than 30 miles</li> </ul>		



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## Health Plan Comparison

### Value-Added Services

These services are provided in addition to the other health and wellness services described on page 3

#### Health and Wellness Programs

<ul style="list-style-type: none"> <li>• Access to a housing coordinator to identify local resources for safe and stable housing</li> <li>• Food as medicine               <ul style="list-style-type: none"> <li>○ Up to 14 meals, at no cost for qualifying members discharged from a hospital</li> </ul> </li> <li>• Cooking classes on cooking culturally appropriate healthy meals, access to nutrition education, and counseling to improve health literacy</li> <li>• For members ages 15 to 64 - WW** (formerly Weight Watchers) membership at no cost for six months</li> <li>• Coaching and vouchers to take a high school equivalency exam at no cost</li> <li>• For adult members diagnosed with poorly controlled chronic conditions - Digital mobile disease management coupled with health coaching</li> <li>• Access to physical health and behavioral health virtual appointments with access to a provider in 15 minutes in most cases</li> <li>• Rapid response outreach team to help members get needed supplies, community supports schedule appoints, and more</li> </ul>	<ul style="list-style-type: none"> <li>• Housing and Employment Navigator to help with your needs</li> <li>• Post discharge meals: Home-delivered, medically tailored meals to eligible members with food insecurities and key, chronic medical conditions, including congestive heart failure (CHF), cancer, chronic obstructive pulmonary disease (COPD), diabetes, HIV/AIDS, and end stage renal disease (ESRD), and pregnant and postpartum members with gestational diabetes</li> <li>• Eligible members will be able to receive a no-cost laptop to help with employment and educational pursuits</li> <li>• Anthem will provide up to 24 hours of virtual tutoring services in all subjects including language arts, math, science, social services, and foreign languages</li> <li>• Cover the cost of employment certifications for eligible members who are interested in obtaining them</li> <li>• Eligible members will receive access to Substance Use Disorder Recovery Support Program, a mobile platform that provides daily motivations, check-ins, peer</li> </ul>	<ul style="list-style-type: none"> <li>• Buckeye Works employment support with employment opportunities and career paths</li> <li>• Housing quality support for eligible families with Buckeye Children and chronic asthma to receive home materials</li> <li>• <a href="#">Buckeye Community Connect</a> to find financial assistance, food pantries, medical care, and more</li> <li>• Health and lifestyle grants to provide access to non-covered services related to housing, utility, and food access</li> <li>• Up to 10 home-delivered meals following acute inpatient hospital or nursing facility stays for members with eligible chronic conditions</li> <li>• Buckeye Mobile Market and Clinic to bring fresh food and healthcare services directly to members</li> <li>• Education supports, GED testing, and SAT and ACT prep support</li> <li>• College application reimbursement up to \$100 for members who do not qualify for application fee waivers</li> <li>• For members 16 years old and older - Education</li> </ul>	<ul style="list-style-type: none"> <li>• Kids wellness programs that focus on childhood obesity               <ul style="list-style-type: none"> <li>○ Healthy Body Healthy Me™ Program (adult obesity)</li> </ul> </li> <li>• All members are eligible for a Certified Life Coach through CareSource Life Services®</li> </ul>	<ul style="list-style-type: none"> <li>• Up to \$500 allowance toward housing related expenses such as utility bills, eviction diversion, trailer park/lot rent, or moving expenses via a licensed moving company</li> <li>• Up to 40 meals per year after being in the hospital</li> <li>• Food delivery with Care Manager referral for access</li> <li>• For members 16 and older – GED test preparation assistance</li> <li>• One employment physical exam per year</li> <li>• Up to \$50 every three months for reimbursement for childcare expenses for caretakers seeking employment</li> <li>• Additional Tracfone minutes when enrolled in case management</li> <li>• Member Assistance Program (MAP) for all ages:               <ul style="list-style-type: none"> <li>○ Childcare support including access to special needs options and support to identify childcare options</li> <li>○ Counseling and caregiving support services; up to 3 sessions annually for caregivers</li> <li>○ Legal and financial consultation (30 minutes and 25% discount for retainers; access to do-</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Housing navigator to support members in unstable housing, identification of housing options, and assistance with housing applications</li> <li>• Molina Help Finder program to help find services close to members including food assistance and more</li> <li>• Access to up to 56 home-delivered, nutritionally tailored meals over 4 weeks when members transition between settings or experience a significant change in condition</li> <li>• Up to 3 months of Weight Watchers® online at no cost</li> <li>• Dr. Cleo’s Kids Club to get children excited about fitness and healthy habits and get them involved in their own healthcare</li> <li>• “Mpowered by You” tools to keep you on track</li> <li>• Molina Member Works Job Coaching and support</li> <li>• Glucometer without a physician order or through the pharmacy process</li> <li>• Access to Psych Hub to enhance mental health literacy and self-care with an online library of educational videos, and screening and assessment tools</li> </ul>	<ul style="list-style-type: none"> <li>• Housing Navigator to provide support by assessing the housing needs and preferences of members with unstable housing, identifying qualifying housing options, and assisting with the housing application process</li> <li>• Meals delivered post discharge from hospital for up to 14 days</li> <li>• <a href="#">Findhelp</a> program to help you find services that are close to you. Find food assistance, help paying bills, and other resources</li> <li>• <a href="#">Mindstrong</a> – 24/7 access to mental health support at no extra cost to you.</li> <li>• Diabetes self-management education</li> <li>• <a href="#">Dr. Chat</a> – Connect to a doctor via a mobile app</li> <li>• <a href="#">Live and Work Well</a> member resource for well-being. Tool for behavioral health, Employee Assistance Program, work-life or wellness benefits</li> </ul>





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### Health and Wellness Programs

						
<ul style="list-style-type: none"> <li>Health education materials and interactive tools</li> <li>Mobile app to provide easy access to resources</li> <li>\$7 per member per year for members 19 and under - Boys &amp; Girls Club membership or community-based parks and recreation center membership at participating locations</li> </ul>	<p>support, counselor messaging, care plan reminders, goals, journals, high risk location alerts, and content to support ongoing recovery</p> <ul style="list-style-type: none"> <li>Eligible members will receive access to Emotional Well-being Resources, a web and mobile online community designed to help members cope with emotional health issues such as depression, anxiety, stress, insomnia, and managing drugs or alcohol</li> <li>Tobacco cessation services, including tobacco cessation counseling and FDA-approved medications for tobacco cessation</li> <li>OTC Supplies               <ul style="list-style-type: none"> <li>Eligible members will receive a \$100 allowance to purchase OTC products online or in-store.</li> </ul> </li> </ul>	<p>vouchers for pursuing a diploma or high education</p> <ul style="list-style-type: none"> <li>Smoking cessation program</li> <li>For members 13 to 18 years old – This is Quitting Vaping Cessation program</li> </ul>		<p>it-yourself document preparation)</p>	<ul style="list-style-type: none"> <li>Member Outreach Relationship Experience (MORE) program may share reminders about scheduling preventive services</li> <li>Molina keeps seniors connected during social distancing via Supporting Social Connection Program</li> </ul>	



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### Value-Added Services

These services are provided in addition to the other incentives to strengthen health & well-being described on page 3

#### Incentives to Strengthen Health & Well-Being








						
<ul style="list-style-type: none"> <li>CARE Card - Earn rewards on a reloadable gift card by doing things that help you stay healthy including:               <ul style="list-style-type: none"> <li>\$100 for completing six well child visits 0-15 months old</li> <li>\$15 per calendar year for completing well child visit 16-30 months old</li> <li>\$10 per calendar year for completing well child visit 3-11 years old</li> <li>\$15 per calendar year for completing well child visit 12-21 years</li> <li>\$10 for completing a child's first lead screening at age 1</li> <li>\$15 for completing a child's lead screening at age 2</li> <li>For female members 21-64 years old - \$10 for completing a cervical cancer screening</li> <li>For female members 50-64 years old - \$25 for completing a mammogram</li> <li>\$25 per calendar year for those with a diabetes diagnosis who complete a diabetic retinal eye exam</li> <li>\$10 for annual flu shot</li> <li>For members 6-64 years old - \$10 for completing a follow-up appointment with a behavioral health</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>The Anthem Healthy Rewards member incentive program - measures include but may not be limited to:               <ul style="list-style-type: none"> <li>\$20 for annual health risk screening</li> <li>\$10 for annual diabetic exam</li> <li>\$10 for diabetic retinal exam</li> <li>\$10 for diabetic A1c screening</li> <li>\$10 per quarter for diabetic medication management and adherence</li> <li>\$10 per six months for asthma management exam</li> <li>\$10 for child lead screening</li> <li>\$20 for breast cancer screening</li> <li>\$20 for cervical cancer screening</li> <li>\$10 for chlamydia screening</li> <li>\$10 for childhood and adolescent wellness visit</li> <li>\$20 for smoking cessation initiation and \$20 for completion</li> <li>\$25 for annual dental visit</li> <li>\$20 for seven-day follow-up after behavioral health discharge</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>My Health Pays Program - earn rewards by completing the following healthy activities:               <ul style="list-style-type: none"> <li>For members 2 to 11 years old - \$75 for an annual well care visit</li> <li>For members 12 years and older - \$50 for an annual well care visit</li> <li>\$100 for annual comprehensive diabetes care - Must complete all the following once in the calendar year: HbA1c test, kidney screening and retinopathy screening (dilated eye exam)</li> <li>For members 6 months and older - \$25 for getting an annual flu vaccine</li> <li>For female members 50 to 79 - \$75 for an annual breast cancer screening</li> <li>For female members 21 to 64 - \$75 for an annual cervical cancer screening</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>For members 19 months to 17 years old - Up to \$195 in Kids First Incentives:               <ul style="list-style-type: none"> <li>For members 18 months to 18 years old - \$20 for routine dental exam</li> <li>For members 18 to 30 months old - \$30 for well child visit</li> <li>For members 3 to 18 years old - \$20 for well child visit</li> <li>For members 4 to 6 years old - \$20 for well child vaccinations (Tdap, IPV, MMR, and Varicella - given as a series)</li> <li>For members 11 to 19 years old - \$15 for well child vaccination (Tdap)</li> <li>For members 11 to 17 years old - \$30 for well child vaccination (HPV three shot series)</li> <li>For members 11 to 17 years old - \$10 for well child vaccinations (meningococcal)</li> <li>For members 18 months to 18 years old - \$10 for annual flu shot</li> <li>For members 18 months to 17 years old - \$10 for ADHD follow up visits within 30 days of initial prescription (only if diagnosis is applicable)</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>For members 13 years and older - \$25 for flu vaccination</li> <li>For female members 40 years and older - \$50 for breast cancer screening</li> <li>For female members 21 years and older - \$50 for cervical cancer screening</li> <li>For members 45 years and older - \$25 for colorectal cancer screening</li> <li>For members 12 years and older - \$25 for COVID-19 vaccination</li> <li>\$25 for Health Risk Assessment</li> <li>For members 21 years and older               <ul style="list-style-type: none"> <li>\$25 for diabetic retinal eye exam</li> <li>Up to \$50 for diabetic screening</li> <li>\$25 for wellness visit</li> </ul> </li> <li>For members 12 years and older               <ul style="list-style-type: none"> <li>\$25 for enrollment in tobacco cessation program</li> <li>\$25 for completion of tobacco cessation program</li> <li>\$10 for enrollment in a weight management program</li> <li>\$20 for completion of weight management program</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li><a href="#">\$50 gift card for members who successfully complete their GED or high school equivalency test</a></li> <li>Members can earn \$25 for attendance at Molina's Member Advisory Council Meetings</li> <li>\$10 for annual Dental visit</li> <li>Members 3-17 receive \$10 for each well-care visit completed</li> <li>Members 18-21 receive \$20 for each well-care visit completed</li> <li>For member 6-17 years old receive \$20 for completing a follow-up appointment within 7 calendar days of discharge after a hospitalization</li> <li>For member 18-64 years old receive \$20 for completing a follow-up appointment within 7 calendar days of discharge after a hospitalization</li> <li>Members can receive up to \$75 for completing the diabetes screening duo (HbA1c testing and retinal screening) within a single year</li> <li>For female members receive \$50 for completing a breast cancer screening appointment</li> </ul>	<ul style="list-style-type: none"> <li>Healthy First Steps Rewards <a href="http://www.uhhealthyfirststeps.com">www.uhhealthyfirststeps.com</a> for going to prenatal, postpartum, and well childcare visits; receive \$20 gift card for signing up and earn up to eight rewards</li> <li>Discount and rewards on health and wellness items and receive monetary incentives for completing health and wellness activities or membership events including:               <ul style="list-style-type: none"> <li>\$50 for Breast cancer screenings</li> <li>\$50 for cervical cancer screenings</li> <li>\$25 comprehensive diabetes care - Eye exam</li> <li>\$25 comprehensive diabetes care - Blood sugar control (A1c test)</li> <li>\$25 kidney disease check</li> <li>\$25 chlamydia screening</li> <li>\$50 child immunization status (had all required)</li> <li>\$50 immunizations for adolescents</li> <li>\$25 lead screening for children</li> <li>\$25 well child visits</li> <li>\$25 Member Advisory Council meeting attendance</li> <li>\$280 completion of tobacco cessation program</li> </ul> </li> </ul>



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### Incentives to Strengthen Health & Well-Being

						
<ul style="list-style-type: none"> <li>partner within 7 calendar days of discharge after a behavioral health hospitalization\</li> <li>o \$15 for new members who complete their health risk assessment within 90 days of enrollment</li> <li>o \$15 per year for completing the health risk assessment</li> <li>o For members 22 years and older - \$15 per calendar year for completing annual well-visit</li> <li>o For members 1-17 years old who had two or more antipsychotic prescriptions - \$10 per year for completing blood glucose and cholesterol testing</li> <li>o For members 18 years and older - \$25 for initiating smoking cessation program</li> <li>o \$25 for those with a diabetes diagnosis who complete Diabetic Self-Management Education with physician order</li> <li>o \$25 for those with a diabetes diagnosis who acquire a Continuous Glucose Monitor with physician order</li> </ul>	<ul style="list-style-type: none"> <li>o \$10 for diabetic members on antipsychotic medication A1c screening</li> <li>o \$10 for metabolic testing for members using antipsychotic medication</li> </ul>		<ul style="list-style-type: none"> <li>o For members 18 months to 18 years old - \$20 for ADHD follow up visits within 10 months (ADHD diagnosis required)</li> <li>• MyHealth Rewards for members 18 to 64 years old:               <ul style="list-style-type: none"> <li>o \$50 for annual physical exam</li> <li>o \$10 for cholesterol exam</li> <li>o \$75 for diabetes screening bundle (HbA1c, retinal screening, micro albumin)</li> <li>o \$40 for routine dental exam</li> <li>o \$20 for routine eye exam</li> <li>o \$25 for annual flu shot</li> <li>o \$10 for Tdap vaccination</li> <li>o For female members 50 to 64 years old - \$20 for bone density screening</li> <li>o For female members 18 to 25 years old - \$25 for chlamydia screening</li> <li>o For members 18 to 25 years old - \$30 for HPV vaccination (three series)</li> <li>o For male members 50 to 64 years old - \$25 for prostate testing</li> <li>o For female members 18 to 64 years old - \$40 for pap smear</li> <li>o For female members 50 to 64 years old - \$25 for mammogram</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• For members newborn to 15 months old – Up to \$90 for well child visits</li> <li>• For members 16 to 30 months of age – Up to \$30 for well child visits</li> <li>• For members 3 to 20 years old – Up to \$50 for well child visits</li> </ul>		



# Next Generation of Ohio Medicaid's Managed Care Organizations










Department of Medicaid

## Health Plan Comparison

### Value-Added Services

These services are provided in addition to the other prenatal and postpartum health incentives described on page 3

#### Prenatal and Postpartum Health Incentives

						
<ul style="list-style-type: none"> <li>Members get access to the pregnancy care program Bright Start® to help schedule appointments, connect to community resources, and additional programs</li> <li>\$50 on the CARE Card (plan-provided reloadable gift card) for completing a postpartum appointment within 7-84 days of delivery</li> <li>\$15 for each completed prenatal visit (up to 7 visits)</li> <li>Members get access to Keys to Your Care® - An interactive maternity texting program that provides prenatal education, coaching, and reminders for appointments</li> </ul>	<ul style="list-style-type: none"> <li>\$10 for prenatal visits</li> <li>\$10 for ongoing prenatal care (per visit up to 4)</li> <li>\$10 for postpartum visit incentive</li> <li>\$20 for bonus new mom reward (if mom completes first prenatal visit, ongoing prenatal visits, and the postpartum visit they earn an extra \$20)</li> <li>\$10 for well-baby/ well child incentive (per visit, up to eight)</li> <li>\$20 for bonus well child rewards (if child completes all 8 well child visits between birth to 30 months and needed immunizations by age 2, they earn an extra \$20)</li> <li>All pregnant members receive prenatal, postpartum, and well baby education from My Advocate via automated voice, web, or smartphone app</li> <li>Eligible members can select up to two options from a customized catalog filled with essential baby items</li> <li>Up to \$75 worth of free diapers shipped to their home</li> <li>To help ensure our youngest members have access to the nutrition they need, we will provide eligible members up</li> </ul>	<ul style="list-style-type: none"> <li>Healthy Baby Program:               <ul style="list-style-type: none"> <li>\$75 for completing a Notification of Pregnancy (NOP) form within the first trimester or \$25 for completing a Notification of Pregnancy (NOP) form within the second trimester</li> <li>\$100 for completing six infant well care visits by 15 months old</li> <li>\$75 for postpartum visits between 7 to 84 days after delivery</li> </ul> </li> <li>Community baby showers, providing diaper bags and other grand prize donations</li> </ul>	<ul style="list-style-type: none"> <li>For members age newborn to 18 months old - \$415 for Babies First® incentives:               <ul style="list-style-type: none"> <li>\$75 for first prenatal visit</li> <li>\$50 for fifth and twelfth prenatal visits</li> <li>\$60 for postpartum visits completed between 7-84 days after delivery</li> <li>Up to \$130 for seven well-baby visits (members newborn to 17 months old)</li> <li>Up to \$50 for lead screening (members newborn to 24 months old)</li> <li>\$10 for lead screening (members 24 to 72 months old)</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Up to \$105 in rewards per pregnancy for pregnant females who complete prenatal visits (\$15 per visit for seven visits)</li> <li>\$50 in rewards for postpartum females who complete one postpartum visit 7 to 84 days after delivery per pregnancy</li> <li>One portable crib per pregnancy, per child</li> <li>HumanaBeginnings program that advises expectant mothers on how to best care for themselves during pregnancy and provides support and guidance from experienced maternity-registered nurses</li> </ul>	<ul style="list-style-type: none"> <li>For members who are pregnant – Up to \$250 in gift cards for timely prenatal, postpartum, and well child visits               <ul style="list-style-type: none"> <li>\$50 for going to your first prenatal visit in your first trimester</li> <li>\$100 for going to your postpartum visit 7-84 days after your baby is born.</li> <li>\$100 in gift cards for completing all six well child visits before the baby turns 15 months old</li> <li>24/7 infant feeding assistance with Pacify App</li> </ul> </li> <li>Text4Baby to get helpful tips and links to free health and wellness items for you and your baby</li> </ul>	<ul style="list-style-type: none"> <li>Wellhop <a href="https://momandbaby.wellhop.com">https://momandbaby.wellhop.com</a> for mom and baby to connect with a community of moms</li> <li>Healthy First Steps <a href="http://www.uhchealthyfirststeps.com">www.uhchealthyfirststeps.com</a> to get extra support and rewards to keep you and your baby healthy</li> <li>\$20 gift card for prenatal, postpartum, and well child visits</li> <li>Text4Baby <a href="http://www.text4baby.org">www.text4baby.org</a> to get helpful tips and links to free health and wellness items for you and your baby</li> <li>\$50 gift card for prenatal visits</li> </ul>



# Next Generation of Ohio Medicaid's Managed Care Organizations

## Health Plan Comparison

### Prenatal and Postpartum Health Incentives

						
	to \$30 worth of organic baby food					










# Next Generation of Ohio Medicaid’s Managed Care Organizations

## Health Plan Comparison

### Value-Added Services

These services are provided in addition to the other application or online services described on page 3

#### Application or Online Services

						
<ul style="list-style-type: none"> <li>Member portal and mobile apps to help monitor your health including care and medicines</li> <li>Mental Health coaching over text message for youth leaving the foster care system</li> <li>Connection to a wireless phone program to help members navigate application and connection to the free federal phone program</li> </ul>	<ul style="list-style-type: none"> <li>Member portal and mobile apps to help monitor your health including care and medicines</li> <li>CHES Health - Implement the eRecovery, eTherapy, and eIntervention solutions to support the treatment and recovery of Ohio Medicaid members with or at-risk of developing substance use disorder (substance use disorder)</li> <li>Findhelp - Social services engine to assist in finding referrals to community services and programs</li> <li>Sydney - Member portal and app that provides access to ID card, reminders, rewards, and more</li> </ul>	<ul style="list-style-type: none"> <li>Member portal and mobile apps to help monitor your health including care and medicines</li> <li><a href="#">Secure Member Portal</a> to access copies of member ID card and check rewards</li> <li><a href="#">Wellframe Care App</a> - Members in Care Management</li> </ul>	<ul style="list-style-type: none"> <li>Member portal and mobile apps to help monitor your health including care and medicines</li> <li>CareSource Mobile App to view your digital member ID card, access your account, find a doctor, and more</li> <li>MyHealth Online Tool</li> <li>MyStrength<sup>SM</sup> Online Mental Health</li> <li>Text4Baby</li> <li>CareSource Life Services<sup>®</sup> for support finding full-time employment (JobConnect<sup>™</sup>), food assistance, transportation, housing, education or training opportunities, and budgeting and finances</li> <li>MyResources tool that helps you find free or low-cost programs and support for food, shelter, school, work, and more</li> <li>My CareSource<sup>®</sup> member portal account to choose your primary care provider, request a new member ID card, and more</li> </ul>	<ul style="list-style-type: none"> <li>Member portal and mobile apps to help monitor your health including care and medicines</li> <li>Go365 for Humana Healthy Horizons rewards program</li> <li>24/7 breastfeeding assistance with Pacify app</li> <li>WellSky, available through care management, for accessing networks for social service and community-based organizations, including access to food, jobs, housing, and childcare</li> <li>KidsHealth, web based pediatric educational content related to the development from before birth through the teen years, content available to parents and children</li> </ul>	<ul style="list-style-type: none"> <li>Member portal and mobile apps to help monitor your health including care and medicines</li> <li><a href="#">Housing &amp; Community Assistance Through Molina Help Finder</a> to gain access to services and supports near you</li> <li>Molina Mobile App - Supports members to access their ID card, online risk assessments, receive reminders, health records, and access mobile chat, and more</li> <li>Text4Baby to get helpful tips and links to free health and wellness items for you and your baby</li> <li>Interactive dental mobile app guides members</li> <li>Transportation Trip Management mobile app</li> <li>24/7 infant feeding assistance with Pacify app</li> <li>Access to Psych Hub to enhance mental health literacy and self-care with an online library of educational videos, and screening and assessment tools</li> </ul>	<ul style="list-style-type: none"> <li>Member portal and mobile apps to help monitor your health including care and medicines</li> <li>Text4Baby <a href="http://www.text4baby.org">www.text4baby.org</a> UnitedHealthcare<sup>®</sup> app Download the UnitedHealthcare app for free on the App Store<sup>®</sup> and Google Play</li> <li>Dr. Chat mobile app <a href="http://www.uhdoctorchat.com">www.uhdoctorchat.com</a> - Connect to a doctor wherever you are</li> <li><a href="http://www.liveandworkwell.com">www.liveandworkwell.com</a> - Find articles, self-care tools, caring providers, and other mental health and substance use disorder resources</li> <li>OnMyWay <a href="http://www.uhcOMW.com">www.uhcOMW.com</a> - Provides members with a resource to help make the move to independent living</li> <li>Findhelp <a href="http://www.findhelp.org">www.findhelp.org</a> - Social services search engine that helps you find referrals to programs and services</li> <li>Mindstrong <a href="http://www.mindstrong.com">www.mindstrong.com</a> - For members with a diagnosis of a serious mental illness</li> <li>Myuhc.com/CommunityPlan member portal to help monitor your health including care and medicines</li> <li>UnitedHealthcare mobile app to help monitor your health, including care and medicines</li> </ul>



# Next Generation of Ohio Medicaid’s Managed Care Organizations

## Health Plan Comparison

### Value-Added Services

These services are provided in addition to the other telehealth services described on page 3

#### Telehealth Services

Telehealth Services						
<ul style="list-style-type: none"> <li>Access to a board-certified medical provider via telemedicine platform</li> </ul>	<ul style="list-style-type: none"> <li>Telehealth services available when medically necessary</li> </ul>	<ul style="list-style-type: none"> <li>Telehealth services available</li> </ul>	<ul style="list-style-type: none"> <li>Telehealth provides 24/7 non-emergency healthcare advice from board certified physicians and behavioral health therapists</li> </ul>	<ul style="list-style-type: none"> <li>Doctor on Demand provides members 24/7 virtual care services from board-certified providers, psychiatrists, or therapists</li> </ul>	<ul style="list-style-type: none"> <li>Virtual Doctor Visits Through Teledoc-Members can be diagnosed, treated, and prescribed medication for a wide range of conditions</li> </ul>	<ul style="list-style-type: none"> <li>Telehealth provider to speak to a medical and behavioral health professional</li> </ul>

### Value-Added Services

#### 24-Hour Medical Advice Line

24-Hour Medical Advice Line						
<ul style="list-style-type: none"> <li>833-625-6446</li> </ul>	<ul style="list-style-type: none"> <li>844-430-0341 (TTY 711)</li> </ul>	<ul style="list-style-type: none"> <li>1-866-246-4358 (TTY: 711)</li> </ul>	<ul style="list-style-type: none"> <li>1-866-206-0554 (TTY: 1-800-750-0750 or 711)</li> </ul>	<ul style="list-style-type: none"> <li>866-376-4827 (TTY: 711)</li> </ul>	<ul style="list-style-type: none"> <li>888-275-8750 (English)</li> <li>866-648-3537 (Spanish)</li> <li>866-735-2929 (TTY)</li> </ul>	<ul style="list-style-type: none"> <li>1-800-542-8630, TTY: 1-800-855-2880</li> </ul>





### Appendix

**Paramount Advantage:** Paramount Advantage Medicaid has been acquired by Anthem Blue Cross and Blue Shield (Anthem). Anthem is working with Paramount Advantage to continue providing healthcare coverage to Ohio Medicaid members.

**Early and Periodic Screening, Diagnostic, and Treatment (EPSDT):** EPSDT services, also known in Ohio as Healthchek, is a comprehensive benefit package for individuals younger than age 21 who are covered by Ohio Medicaid, including those covered by Medicaid Managed Care Organizations. The purpose of EPSDT is to discover and treat health problems early and provide further diagnoses and treatments if necessary to ensure younger individuals have the best health and development possible. Under EPSDT, service limitations described in this document may be exceeded based on medical necessity with prior authorization.

**Transportation Services:** Transportation services are paid for by the Next Generation of Ohio Medicaid's Managed Care Organizations and County Department of Job and Family Services Non-Emergency Transportation (NET).

**Pharmacy Benefits:** Beginning on October 1, 2022, the Single Pharmacy Benefit Manager (SPBM) vendor, Gainwell Technologies, will provide pharmacy services across all managed care plans and vendors. The SPBM will be responsible for all pharmacy services with the exception of in-office physician administered drugs. The Next Generation Managed Care Organizations will be responsible for in-office physician administered drugs. To learn more information about your pharmacy benefits, please visit <https://spbm.medicaid.ohio.gov/>.

**Behavioral Health Services:** The OhioRISE program launched on July 1, 2022 to help meet the needs of children and youth with complex behavioral health and multi-system needs. Learn more at <https://managedcare.medicaid.ohio.gov/managed-care/ohiorise>.

### Next Generation of Ohio Medicaid's Managed Care Organizations

- [AmeriHealth Caritas Ohio, Inc.](#)
- [Anthem Blue Cross and Blue Shield](#)
- [Buckeye Community Health Plan](#)
- [CareSource Ohio, Inc.](#)
- [Humana Healthy Horizons in Ohio](#)
- [Molina Healthcare of Ohio, Inc.](#)
- [UnitedHealthcare Community Plan of Ohio, Inc.](#)