

# MEDICAID MANAGED CARE

Enhanced and Additional Benefits Calendar Year 2021

## Definitions

**Additional Benefit:** a service which is not available in the Medicaid Fee-For-Service program.

**Application or Online Services:** ability to engage with the managed care plan in ways other than telephonically, such as: online member portal to view claims, enroll in incentives, print ID card, etc.

**Enhanced Benefit:** a service which is available in the Medicaid Fee-For-Service program, which includes coverage above what is available through the Fee-For-Service program.

**Fee-For-Service:** the benefit package for Medicaid coverage available through the Ohio Department of Medicaid.

**Health and Wellness Program:** programs targeted at care for specific populations (babies, children, etc.) or for management of a chronic illness (asthma, diabetes, etc.).

**Incentive:** A reward for participation in and completion of specific services or activities specified by the managed care plan.

**Member Advisory Council:** regional council of managed care plan members who volunteer to participate in discussions with the managed care plan to improve communications, processes, benefits, etc. Member Advisory Councils meet quarterly.

**Nurse Advice Line:** 24/7 advice line staffed with experienced staff of registered nurses who can assist members with triage care (deciding whether self-care, doctor care, or emergency care is appropriate), understanding a medical condition or recent diagnosis, preparing questions for an upcoming medical appointment, learning more about medications, and more.


## Additional Information


- Early Periodic Screening Treatment and Diagnosis (EPSDT), also called Healthchek, is a program available to all children under age 21 years which assures coverage of medically necessary care (covered and noncovered) at the lowest cost alternative.
- Fee-For-Service provides 1 annual dental cleaning for most Medicaid members. In 2021, Fee-For-Service will add a 2<sup>nd</sup> cleaning for certain populations. Enhanced dental benefits in Medicaid managed care apply to all plan members regardless their Medicaid eligibility category.
- Managed Care Plans must provide transportation for medically necessary care at a distance of thirty or more miles.

## Ohio Medicaid: Medicaid Managed Care Plan Additional Benefits by Region

**West Region:** Adams, Allen, Auglaize, Brown, Butler, Champaign, Clark, Clermont, Clinton, Darke, Defiance, Fulton, Greene, Hamilton, Hancock, Hardin, Henry, Hardin, Highland, Lucas, Mercer, Miami, Montgomery, Paulding, Preble, Putnam, Ottawa, Sandusky, Seneca, Shelby, Van Wert, Warren, Williams, Wood, Wyandot



Plan Name	Enhanced or Additional Benefits
	<p><b>Dental:</b> 2 annual dental cleanings</p> <p><b>Health and Wellness Programs:</b> Start Smart for Your Baby, Member Connections, Asthma program, Community Resource Guide, Buckeye Community Connect</p> <p><b>Incentives:</b> MyHealth Pays</p> <p><b>Pharmacy:</b> 90-day supplies, home delivery, \$0 copayments</p> <p><b>Transportation:</b> 30 one-way or 15 round trips for medical appointments, WIC, and CDJFS redeterminations, unlimited transportation for medical appointments for children, women and men, chemotherapy or radiation treatment, THRIVE, dialysis, individuals who use wheelchairs, mental health, high-risk pregnancy, 10 one-way or 5 round trips for food related trips (grocery/pharmacy)</p> <p><b>Vision:</b> \$100 toward the purchase and fitting of contact lenses per member (up to 21, over 60) per year or per member (21-59) every two years</p> <p><b>24-Hour Nurse Advice Line</b> 866-246-4358 option 7</p> <p><b>Member Advisory Council</b></p> <p><b>Application or Online Services:</b> online Member Portal, Healthcare Text reminders, Text4Baby</p>
	<p><b>Dental:</b> 2 annual dental cleanings</p> <p><b>Health and Wellness Programs:</b> tobacco cessation, disease management programs for asthma, diabetes, and hypertension, Healthy Body Healthy Me™ for obesity, Kid Wellness (childhood obesity ages 3-17), Babies First, Kids First</p> <p><b>Incentives:</b> Babies First (newborn to 18 months) \$150 total, Kids First (19 months to 18 years) \$150 total, Women First- \$130 total</p> <p><b>Pharmacy:</b> Medication Therapy Management, \$0 copayments</p> <p><b>Transportation:</b> 30 one-way trips for medical appointments, WIC, and CDJFS redeterminations</p> <p><b>Vision:</b> N/A (provides same coverage as FFS)</p> <p><b>24-Hour Nurse Advice Line:</b> 866-206-0554/TTY 800-750-0750 or 711</p> <p><b>Member Advisory Council</b></p> <p><b>Application or Online Services:</b> CareSource Mobile App, online member portals- MyHealthOnline Tool and MyStrength Online Mental Health, myIdealDoctor, and Text4Baby program</p>
	<p><b>Dental:</b> mobile services for children who would otherwise need care in a hospital or surgery center, 2 annual dental cleanings</p> <p><b>Health and Wellness Programs:</b> Teladoc, Molina Peer Support Specialists, Tobacco Cessation, Glucometers, Psych Hub's online library of educational videos and assessment tools to enhance mental health literacy and self-care, Member Navigators, Housing</p>



	<p>Specialists, transitional meals when member transitions between care settings (up to 56 over 4 weeks),</p> <p><b>Incentives:</b> Pregnancy Rewards up to \$225, Amazon Prime for each household for 3 months at no cost, \$50 for members who successfully complete their GED</p> <p><b>Pharmacy:</b> \$0 copayments</p> <p><b>Transportation:</b> 30 one-way trips or 15 round-trips for medical appointments, WIC, or CDJFS redeterminations, on-demand through Lyft or Uber, traditional (Taxis/vans), bus passes, mileage reimbursement, or provider arranged transportation, unlimited trips home from the hospital, along with dialysis, radiation treatment, and chemotherapy to support members with accessing essential services</p> <p><b>Vision:</b> replacement frames and lenses every 12 months due to normal wear and tear, or when medically necessary, for all members, waiver of standard frame selection using Ten Plus Ten frame benefit which includes a 10% discount on retail price and \$10 frame allowance</p> <p><b>24-Hour Nurse Advice Line</b> 888-275-8750 (English) 866-648-3537 (Spanish), 866-735-2929 (TTY)</p> <p><b>Member Advisory Council</b></p> <p><b>Application or Online Services:</b> Teladoc- 24/7 access to audio only or audio/video visits with a physician, transportation mobile app, Molina Mobile app, Molina Member Portal</p>
	<p><b>Dental:</b> 2 annual visits for members with a diagnosis of diabetes</p> <p><b>Health and Wellness Programs:</b> Transform Diabetes Care (glucose monitoring connected to web-based platform and personalized coaching from Certified Diabetes Educator, health needs and Services Identification, Steps2 Health Education &amp; Support programs, Stop Smoking Program with online support, newsletters and health-related mailings, Community Service Assistance, pregnancy and newborn health education support, car seat and Cribette distribution classes</p> <p><b>Incentives:</b> Cleveland Browns and Cincinnati Bengals* Healthy Rewards Program (Bengals rewards only available in certain counties), Cradle to Crib (0-15 mos.) up to \$100, Prenatal to Cradle (up to \$150), monthly diaper drawings (infant)</p> <p><b>Pharmacy:</b> over the counter medications with a prescription, home delivery from in-plan pharmacies, 90-day supplies of certain medications, Medication Therapy Management (on-site or telephonic)</p> <p><b>Transportation:</b> 30 one-way or 15 round trips for medical appointments, WIC, and CDJFS redeterminations (additional destinations available), choice of method (Lyft, cab/van, wheelchair van, bus pass, and mileage reimbursement, same day/next day transportation for infants up to 1 year</p> <p><b>Vision:</b> replacement glasses for children (annual, as needed), annual exam for children and members aged 60 or older</p>


	<p><b>24-Hour Nurse Advice Line</b>  <b>Member Advisory Council</b>  <b>Application or Online Services:</b> Personal Call Center Representative/Concierge, Live Chat, Honoring Our Veterans, Transform Diabetes Care, MyParamount (online member portal)</p>
	<p><b>Dental:</b> 2 annual dental cleanings  <b>Health and Wellness Programs:</b> Tobacco Cessation, National Foster Parent Association trainings, Ohio Child and Family Engagement Center, KidsHealth, On My Way,  <b>Incentives:</b> Smart Start for Your Baby (up to \$225), UnitedHealthCare Discount and Reward Card, Healthy Rewards  <b>Pharmacy:</b> 90-day supplies, home delivery, \$0 copayments  <b>Transportation:</b> 60 one-way or 30 round trips to medical appointments, WIC and CDJFS redeterminations, rides home from the hospital or emergency room, or to a pharmacy after a doctor's office visit  <b>Vision:</b> \$100 toward the purchase and fitting of contact lenses per member (up to age 21, over age 60) per year or per member (age 21-59) every two years  <b>24-Hour Nurse Advice Line</b> 866-246-4358 Option 7 or 800-855-2880 TTY  <b>Member Advisory Council</b>  <b>Application or Online Services:</b> Text4Baby</p>

## Ohio Medicaid: Medicaid Managed Care Plan Additional Benefits by Region

**Northeast Region:** Ashland, Ashtabula, Carroll, Columbiana, Cuyahoga, Erie, Geauga, Holmes, Huron, Lake, Lorain, Mahoning, Medina, Portage, Richland, Stark, Summit, Trumbull, Tuscarawas, Wayne

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	<p><b>Dental:</b> 2 annual dental cleanings</p> <p><b>Health and Wellness Programs:</b> tobacco cessation, disease management programs for asthma, diabetes, and hypertension, Healthy Body Healthy Me™ for obesity, Kid Wellness (childhood obesity ages 3-17), Babies First, Kids First</p> <p><b>Incentives:</b> Babies First (newborn to 18 months) \$150 total, Kids First (19 months to 18 years) \$150 total, Women First- \$130 total</p> <p><b>Pharmacy:</b> Medication Therapy Management, \$0 copayments</p> <p><b>Transportation:</b> 30 one-way trips for medical appointments, WIC, and CDJFS redeterminations</p> <p><b>Vision:</b> N/A (provides same coverage as FFS)</p> <p><b>24-Hour Nurse Advice Line:</b> 866-206-0554/TTY 800-750-0750 or 711</p> <p><b>Member Advisory Council</b></p> <p><b>Application or Online Services:</b> CareSource Mobile App, online member portals- MyHealthOnline Tool and MyStrength Online Mental Health, myIdealDoctor, and Text4Baby program</p>

 <p><b>MOLINA</b> HEALTHCARE</p>	<p><b>Dental:</b> mobile services for children who would otherwise need care in a hospital or surgery center, 2 annual dental cleanings</p> <p><b>Health and Wellness Programs:</b> Teladoc, Molina Peer Support Specialists, Tobacco Cessation, Glucometers, Psych Hub’s online library of educational videos and assessment tools to enhance mental health literacy and self-care, Member Navigators, Housing Specialists, transitional meals when member transitions between care settings (up to 56 over 4 weeks),</p> <p><b>Incentives:</b> Pregnancy Rewards up to \$225, Amazon Prime for each household for 3 months at no cost, \$50 for members who successfully complete their GED</p> <p><b>Pharmacy:</b> \$0 copayments</p> <p><b>Transportation:</b> 30 one-way trips or 15 round-trips for medical appointments, WIC, or CDJFS redeterminations, on-demand through Lyft or Uber, traditional (Taxis/vans), bus passes, mileage reimbursement, or provider arranged transportation, unlimited trips home from the hospital, along with dialysis, radiation treatment, and chemotherapy to support members with accessing essential services</p> <p><b>Vision:</b> replacement frames and lenses every 12 months due to normal wear and tear, or when medically necessary, for all members, waiver of standard frame selection using Ten Plus Ten frame benefit which includes a 10% discount on retail price and \$10 frame allowance</p> <p><b>24-Hour Nurse Advice Line</b> 888-275-8750 (English) 866-648-3537 (Spanish), 866-735-2929 (TTY)</p> <p><b>Member Advisory Council</b></p> <p><b>Application or Online Services:</b> Teladoc- 24/7 access to audio only or audio/video visits with a physician, transportation mobile app, Molina Mobile app, Molina Member Portal</p>
 <p><b>PARAMOUNT</b> ADVANTAGE</p>	<p><b>Dental:</b> 2 annual visits for members with a diagnosis of diabetes</p> <p><b>Health and Wellness Programs:</b> Transform Diabetes Care (glucose monitoring connected to web-based platform and personalized coaching from Certified Diabetes Educator, health needs and Services Identification, Steps2 Health Education &amp; Support programs, Stop Smoking Program with online support, newsletters and health-related mailings, Community Service Assistance, pregnancy and newborn health education support, car seat and Cribette distribution classes</p> <p><b>Incentives:</b> Cleveland Browns and Cincinnati Bengals* Healthy Rewards Program (Bengals rewards only available in certain counties), Cradle to Crib (0-15 mos.) up to \$100, Prenatal to Cradle (up to \$150), monthly diaper drawings (infant)</p> <p><b>Pharmacy:</b> over the counter medications with a prescription, home delivery from in-plan pharmacies, 90-day supplies of certain medications, Medication Therapy Management (on-site or telephonic)</p>

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**Central/Southeast Region:** Athens, Belmont, Crawford, Coshocton, Delaware, Fairfield, Fayette, Franklin, Gallia, Guernsey, Harrison, Hocking, Jackson, Jefferson, Knox, Lawrence, Licking, Logan, Madison, Marion, Meigs, Monroe, Morgan, Morrow, Muskingum, Noble, Perry, Pickaway, Pike, Ross, Scioto, Union, Vinton, Washington

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